

Partners in the project *

University of Agder, Norway (Co-ordinating partner)

Deloitte Consulting, Belgium

Katholieke Universiteit Leuven, Belgium

FEDICT, Belgium

Zea Partners, Belgium

Copenhagen Business School, Denmark

Danish Technological Institute, Denmark

Aalborg University, Denmark

Research Institute for Technology and Disability, Germany

WiBe-Team PR, Germany

Government to You, Greece

CSP- Innovazione nelle ICT, Italy

Milan Polytechnic University, Italy

National Centre for Informatics in the Public Administration, Italy

Regione Emilia-Romagna, Italy

NOVA Norwegian Social Research, Norway

Tingtun AS, Norway

Vestfold University College, Norway

Technical University of Kosice, Slovakia

Faculty of Organizational Sciences, University of Maribor, Slovenia

Technosite, Spain

The Association of Local Authorities in the county of Västernorrland, Sweden

The Bartimeus Accessibility Foundation, The Netherlands

Manchester Metropolitan University, UK

Proving Services, UK

Associate partners in the project *

Ghent University-Interdisciplinary Institute for Broadband Technology, Belgium

IndiGov, Belgium

IS-practice, Belgium

HA Hessen Agentur GmbH, Germany

The Observatory for the Greek Information Society, Greece

RSO, Italy

Riga City Council – Information Technology Centre, Latvia

Malta Information Technology and Training Services LTD, Malta

Ministry of Government Administration and Reform, Norway

Norway.no DIFI, Norway

The Norwegian Association of Local and Regional Authorities, Norway

Vista Utredning AS, Norway

Western Norway Research Institute, Norway

Statistics Norway, Norway

Citizenlink, The Netherlands

Arvo Consultores y Tecnología S.L.U., Spain

Fundación Instituto Innovación para el Bienestar Ciudadano, Spain

The University of Manchester, UK

The **eGovMoNet** Thematic Network is co-funded by the European Commission, under the CIP project number 224998.

Project period: 2008-05-01 – 2010-05-01.

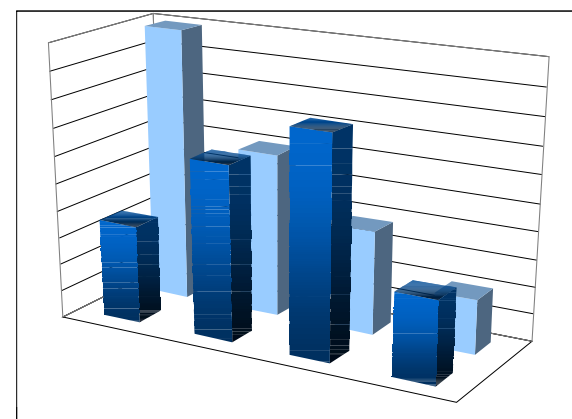
*The network participants are sorted alphabetically by country.

eGovMoNet

eGovernment Monitor Network



Measure to create awareness and take informed action!



Harmonise the measurements to speed up the improvements of eGovernment services.

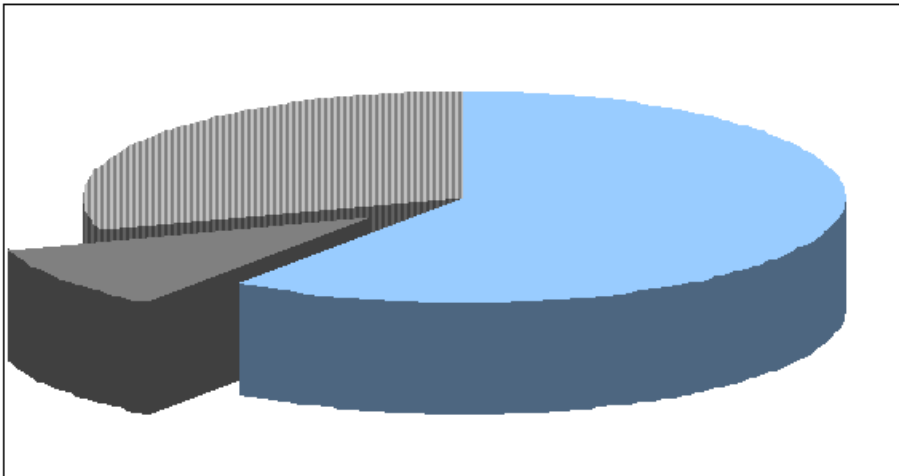
The **eGovMoNet** network will establish a community to review national eGovernment measurement frameworks. We will focus on streamlining the efforts across Europe to improve quality and comparability of results.

<http://www.eGovmonet.eu>

<http://www.ePractice.eu>

Main features of eGovMoNet.

- Raise the awareness and stimulate uptake of eGovernment impact and user satisfaction measurements.
- Contribute to the harmonisation and quality of measurement frameworks.
- Run five workshops covering a broad range of methodological issues, focused on exchanges of view, best practices and policy discussions.
- Establish a clear base line on the state of the art in eGovernment impact and user satisfaction measurement, including both methods and tools.
- Facilitate policy inputs beside on eGovernment impact and user satisfaction.



How to participate in the network?

We will create a broad and sustainable community across academia, industry, and public agencies, to stimulate and support development, implementation, identification, and re-use of best eGovernment impact and user satisfaction measurement frameworks and tools.

- **eGovMoNet activities will be open to all.**
The results will be summarised in a series of papers developed under an open licence, ensuring the ease of further development and reuse.
- **Associate partners.**
Any legal body will be admitted to join the network as an associate partner to participate in the network activities according to their own interest and without any obligations.
- **Associate experts.**
Expert individuals qualified in measurement of eGovernment impact or user satisfaction will be admitted to join the network. Non-European members are welcome to join the network.
- **Reports and ways to present results**
All the main outcomes of the events, including the templates and cases, will be published at the Practice.eu portal.

More information:

Project web site : <http://www.eGovmonet.eu>
Project leader: Dr. Mikael Snaprud, University of Agder
Telephone +47 37 25 33 23, Fax +47 37 35 30 01
E-mail mikael.snaprud@uia.no
